

FEATURES CATALOG · V1 · APRIL 2026

Every feature we built. The list our competitors *won't* publish.

Most inspection apps hide behind marketing. We brag about ours. Every capability, every determination, every AI boundary – in **one growing PDF**.

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KEYSTONE SYSTEMS · PATENT PENDING INSPECTION PROCESS

01 · INTAKE & DISPATCH

Claims start in the firm dashboard.



INSPEKT[IT] is firm-first by design. No freelance adjuster sign-up path, no marketplace cherry-picking. Claims originate with the firm, populated with structured carrier data, then dispatched to their assigned adjuster in real time.

- ✓ **Firm-side claim origination**
Claims created in the firms dashboard. Carrier, desk adjuster, insured, loss details, policy number, and address populated autonomously and ready for dispatch.
- ✓ **Dispatch control**
The firm assigns the claim and autonomously receives status updates once the claim has been accepted by the adjuster.
- ✓ **Firm-first access**
Adjusters can't sign up on the platform independently. Firm enrolls, firm configures, firm dispatches. Access for the adjuster ends at the firms discretion.
- ✓ **Cycle time**
Clock starts when dispatch assigns the claim to the adjuster. All status are updated and timestamped for accurate reporting.
- ✓ **Adjuster integrity**
Inability for adjuster to work a claim outside the platform's system. No claim acceptance from a different firm. No manual claims. Adjuster only has access to the platform from one firm.

02 · FIELD INSPECTION WORKFLOW

Guided inspection and reporting built around what each individual carrier requires and expects.



Every inspection follows the same structured flow – on-site from the insured interview through **CHECKIT** verification, before any report is generated.

- ✓ **Insured interview**

The platform requires the insured's statement of what he has observed or being claimed. The platform can receive claim related documentation via text or email and instantaneously be put in the file.

- ✓ **Structured inspection flow**

Starts when the adjuster arrives on site. Interview, claim related documents, inspection and **CHECKIT** verification all completed prior to photo report and GLR generation can be exported.

- ✓ **Roof inspection**

Includes roof system details, overviews, shingle condition, wind and hail damages present, test squares and accessories both required and available for documenting.

- ✓ **Elevation inspection**

Elevation overviews, siding type + material photos such as soffit, fascia, gutter, downspout, etc. Ancillary items as vents, shutters, screens, garage door, etc are also available for documenting.

- ✓ **Methodical inspections**

The platform inherently instructs the user to adopt a thorough, methodical way of claim handling. Systematic structure for the entire inspection and industry accepted as the standard.

- ✓ **CHECKIT verification**

Catches any missing information, roof, elevation or interior (if damages are present) photos not taken before the adjuster leaves the property. Programmatically designed to prevent incomplete carrier required documentation.

- ✓ **Adjuster recommendations**

Every recommendation (replace, repair, no damage) is required to be submitted for any damages present. No AI generated decision. Autonomously injected into the GLR.

03 · INSURED INTERVIEW & CLAIMS DATA

Structured capture of the inspection that drives coverage determination.



The interview, claims-determination fields, absences, personal property, and free-form notes — all captured explicitly, never left blank.

- ✓ **Insured's statement**
What is being claimed, absences and declines are captured explicitly — not left blank.

- ✓ **Claims-determination fields**
Contractor or 3rd party involvement, Prior Loss, Docs & Costs, ALE, Subrogation Potential, Salvage Potential, Adverse Risk Exposures, Experts Consulted, Pending Items.

- ✓ **Structured absence & declination**
When the insured declines interior access, or other structures doesn't apply or isn't present, the absence is captured in structured form — never left undocumented.

- ✓ **Personal property**
Personal property is often overlooked and forgotten during inspection. Declination or inclusion is explicitly asked and programmatically entered into the GLR.

- ✓ **Additional notes**
The platform enables the user to include any additional information that is relevant to the claim to be included in the GLR.

04 · PHOTO & DOCUMENT MANAGEMENT

Photos labeled with details, correctly numbered, perfectly matched to the GLR.



Photos taken are uploaded to the claim file for the operation teams review. They can see what you see before the claim is 100% complete.

- ✓ **Photo labeling instantaneously**
Mass labeling options removed by design. Materials photographed are labeled as the user captures and are correctly numbered in real time. No more uploading, labeling and organizing and renumbering at the desk.

- ✓ **Generated Photo Report**
Programmatically-assembled from structured inspection photos. Correctly labeled, correctly ordered, correctly numbered. Carrier-ready by default.
- ✓ **Claim related documentation**
Quotes, invoices, and photos submitted by the insured via email or text route directly into the claim file in real time. No documentation organization required.
- ✓ **Send Upload Link**
Adjuster sends a secure upload link to insured, contractor, or PA via the platform. Uploaded documents auto-attach to the claim.
- ✓ **Documents tab architecture**
Generated Reports (platform-produced) vs. Uploaded Documents (3rd party documents). Separated by default.

05 · CHECKIT · PRE-SUBMIT COMPLETENESS

Incomplete inspections don't get submitted. Period.



An 11-section completeness grid, installed to validate carrier guideline requirements. Carrier-ready outputs can't be generated until **CHECKIT** passes.

- ✓ **Carrier specific completion grid**
All inspection details required by the carrier must be documented before the platform will allow submission. No surprise guideline requirements after submission.
- ✓ **Exact missing-item callouts**
When something's incomplete, **CHECKIT** tells you what specifically — "right slope overview not captured," "no interview info," "personal property declination missing" — not a generic warning. You know exactly what to fix.
- ✓ **Required correction responsiveness**
Every incomplete section has an "Open" button that jumps the adjuster directly to the absent area for quick correction submission.

- ✓ **Disregarded intentionally**
If a carrier requirement can't be captured, the adjuster marks it disregarded with documented reason, attribution, and timestamp. File advances; gap is never undocumented.
- ✓ **Your reporting**
Carrier-ready Photo Report and GLR cannot be generated until **CHECKIT** passes. Structural guarantee — no incomplete file ships carrier-ready.

06 · GLR & NARRATIVE GENERATION

The platform only allows AI to summarize your inspection findings.



AI can't make damage, claim or coverage recommendations. Ever. Inspection findings is the only area the platform allows AI involvement — and it only summarizes what the adjuster observed. Deterministic intelligence by design.

- ✓ **General Loss Report**
Platform-assembled. Headers, report type, structure and included information — all driven by per-carrier configuration at the firm level.
- ✓ **AI behavior**
Cleans grammar. Surfaces damage the adjuster captured structurally but left un-narrated. Pulls from the claim's structured data — does not invent or make repair recommendations.

07 · FIRM OPERATIONS & VISIBILITY

Receive, dispatch, review, carrier submission — one view.



Real-time claim status and photo capture, and an audit trail that holds up under dispute.

- ✓ **Firm dashboard**
Covers the core loop: assign, receive, review, submit. Real-time roster view across every adjuster.
- ✓ **Real-time stage transitions**
Status changes pushed the moment the adjuster acts. Firm sees a stuck claim before the carrier asks.
- ✓ **Firm review**
Every file passes through firm review before carrier submission. Kickbacks are minimized and limited to the estimate accuracy only.
- ✓ **Operational efficiency**
Inspection quality, structured reporting, documentation handling and minimal touches allow for a reduction in operational friction and client growth.
- ✓ **Audit trail**
Every workflow event — creation, dispatch, status transitions, uploads, notes — timestamped and attributed. Defensible at all levels of involvement.

08 · CONFIGURATION & ADD-ONS

Optional subscriptions that stack on any tier.



Every carrier is different. Different required photos, different narrative templates, different report formats. **INSPEKTstudio** gives firm admins per-carrier control at both the inspection level AND the GLR level.

\$499 / MONTH · FLAT

INSPEKTstudio

Two levels of carrier customization, firm-admin controlled. When a claim dispatches, the platform loads that carrier's config automatically – eliminating "wrong report type" and "wrong header" kickback drivers structurally.

INSPECTION LEVEL

Required photos (with in-field validation), interview templates, scope taxonomy, elevation checklists – configured per carrier.

GLR LEVEL

Report type (1st / interim / final / special-purpose), header format, narrative structure, required sections – configured per carrier.

\$499 / MONTH · FLAT

INSPEKTaps

Adjuster Performance Score. 48-hour-gated insured survey fires when the adjuster marks the claim as Inspected. Five questions, tamper-resistant single-use text link, weighted composite scoring. Tier system for adjusters with 5+ surveys; deployment granularity down to the claim or adjuster level. Historical snapshots preserve scoring integrity across config changes.

SEE IT AGAINST YOUR OPERATION.

One platform. Every carrier standard. Every claim.

The only carrier-grade inspection platform on the market with carrier-verified inspection process, document handling and reporting — all baked in.

Built by the adjusters who still inspect the properties.

BOOK A FOUNDER-LED WALKTHROUGH

30 minutes. Against your actual volume.

keystonestack.cal.com/mike/intro · mike@keystonestack.com



SCAN TO BOOK

PATENT PENDING INSPECTION PROCESS

INSPEKT [IT] — part of the Keystone Systems family.

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